



Total Satisfaction Guarantees

(For Residential Homeowners)

Central Air Conditioning and Heating Systems 100% Total Satisfaction Guarantee

The FisherAir 100% Total Satisfaction guarantees that your new heating and air conditioning system installed by us will work as designed. If you are not 100% satisfied, we will make the necessary modifications or repairs at no charge. If this does not resolve the issue for you, we will have the manufacturer's representative inspect the system for installation, design, or equipment flaws. After any manufacturer's recommendations are made and your system is still not performing as designed, we will, within 30 days of your written request, (1) refund whatever portion of the investment is fair and reasonable, or (2), uninstall the system and refund the entire amount of your investment, **for up to 365 days from the date of installation.**

Installation Workmanship Guarantee

Our installation technicians are some of the best in skill, attitude and workmanship. They will complete the project promptly, correctly and will take personal responsibility for your satisfaction. They will be polite and courteous. If for any reason you have a concern while we are in your home, please call our office immediately.

Service & Repairs

FisherAir Services guarantees 100% Satisfaction on any repair or maintenance service we perform for one year from the date of the invoice. If you are not satisfied because the system does not perform as promised upon completion of the repair, (less other system malfunctions or design flaws) we will remove and refund the parts and the service call, or whatever portion of the repair is fair and reasonable to you.

Best Value – Lowest Amount Guarantee

Anyone can quote and install something cheaper by cutting corners. So, it's important to know what is and is not included in the air conditioning and heating system you choose for your home. Our Best Value – Lowest Price Guarantee is our promise is that you cannot find a comparable installation for less. All we require is the comparison be "apples to apples."

Exclusive “No Lemons”

Not every manufactured furnace and air conditioner is perfect 100% of the time; we offer a “No Lemons” guarantee on our “Risk Free” systems. Simply stated, should the compressor in the air conditioner (outdoor unit) or the heat exchanger (furnace) fail during the first year of ownership, we will remove the “lemon” and install a new furnace or air conditioner free of charge.

No Surprise – No Compromise Promise

Our word is our bond and so is our quote. We will complete the project for the amount we quoted and agreed to with no compromises to quality, workmanship, materials, installation or system performance. Once the work starts, the agreed amount is the agreed amount, even if the job entails more work than originally estimated (unless otherwise stated in the agreement). This excludes any items additional items added to the project that are agreed to in writing.

Property Protection Guarantee

Your home is your castle and we treat it like one! We are grateful you have chosen us and will take great care to be respectful in your home. Lawns, landscaping, carpet, (wear protective shoe covers) floors (floor canvas covers in all work areas), walls, furniture and door frames are protected. In the unlikely event and incident occurs, we will promptly see that it is repaired or replaced.

With *FisherAir Heating and Air Conditioning Services*, “You Just Can’t Lose!”

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